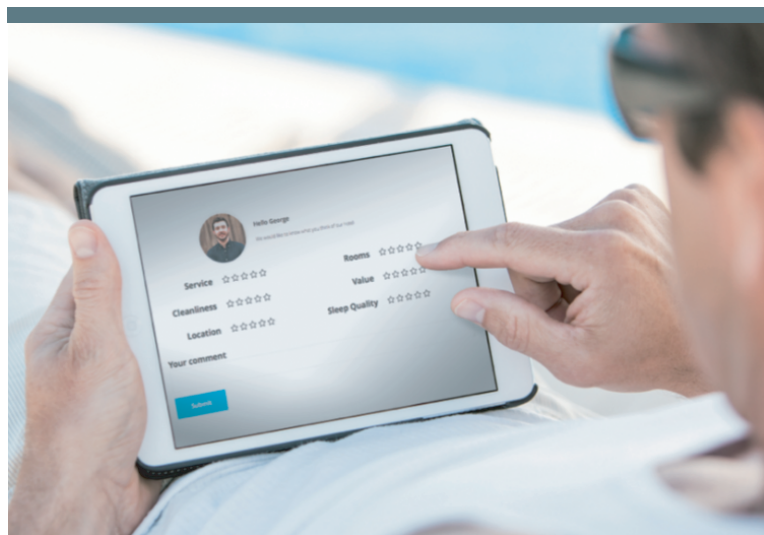




TURN YOUR HOTEL'S WIFI  
INTO A POWERFUL  
MARKETING & FEEDBACK TOOL

# Hotel Feedback

real time guest reviews



## WI-FI TOOL FOR HOTELS

The most efficient and effective in-house  
Marketing & Feedback solution

## REAL-TIME GUEST REVIEW

Protect your hotel's reputation by rectifying any  
issues that may arise before your guests check out

## DIRECT WI-FI MARKETING

Promote in-house hotel services to your guests

## HOTELFEEDBACK WEB APP INTERFACE

### SIGN IN AFTER WI-FI LOGIN

**HOTEL**

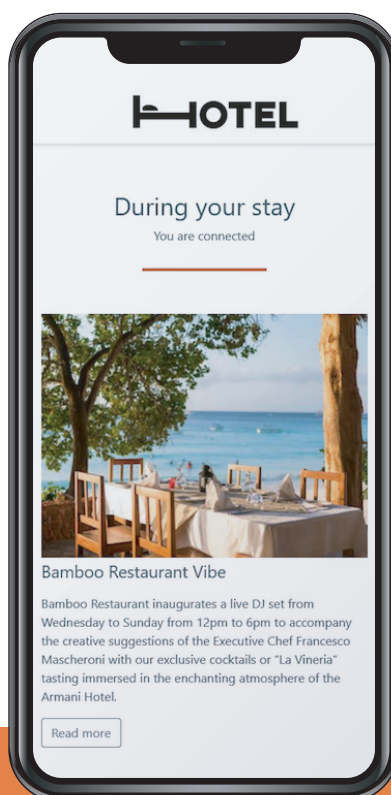
Welcome  
Login to activate Wi-Fi access

Full name  
Country  
Your email  
Your room  
Arrival  
18/02/2022  
Nights of stay  
0

Submit Skip

☐ I agree to HF Hotel Feedback Ltd Terms and Conditions, Privacy Policy and Cookie Policy

### HOTEL'S PROMO BANNER PAGE



### THE GUEST REVIEW & FEEDBACK PAGE

**HOTEL**

Your review  
Your opinion is valuable to us

Hello  
We would like to know what you think about our hotel

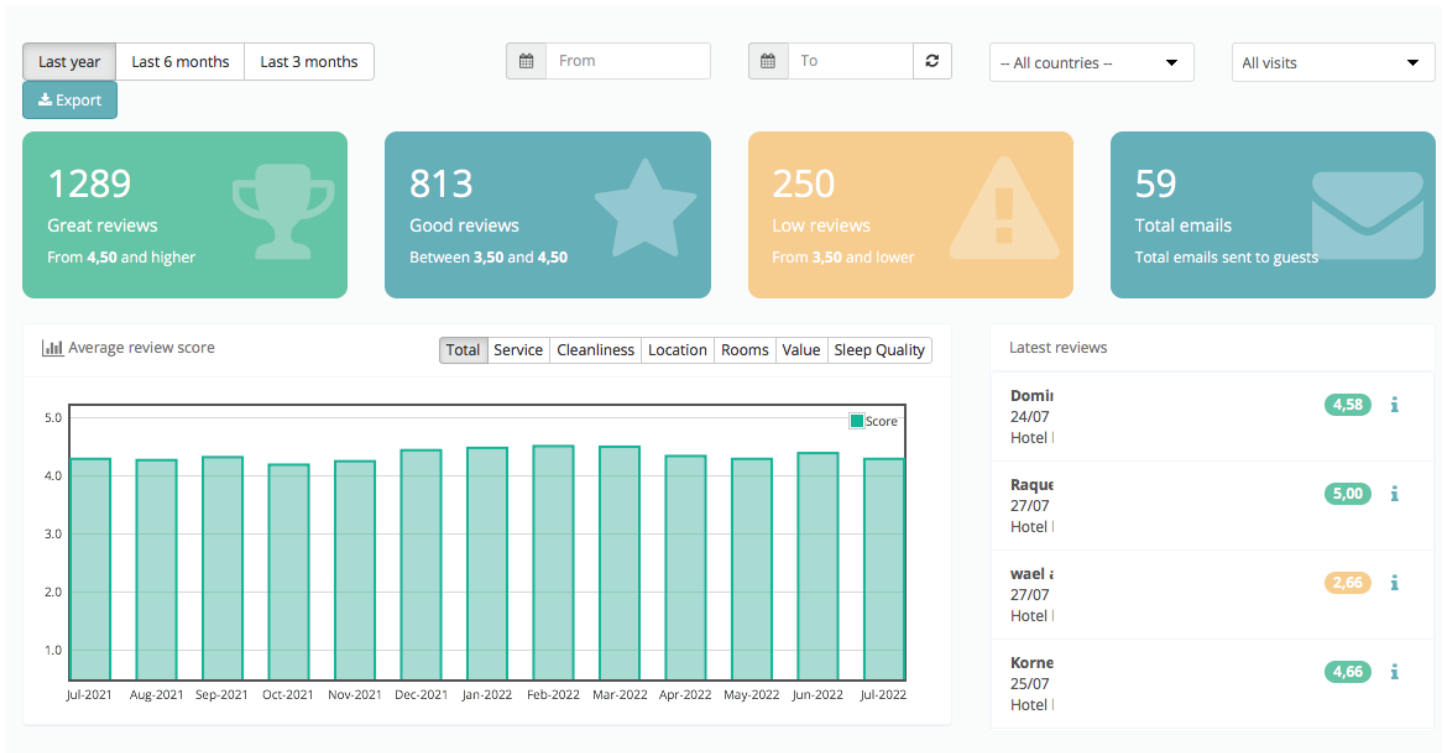
Service ☆☆☆☆  
Cleanliness ☆☆☆☆  
Location ☆☆☆☆  
Rooms ☆☆☆☆  
Value ☆☆☆☆  
Sleep Quality ☆☆☆☆

Your comment

Submit

**HOTELFEEDBACK** is available through Wi-Fi, Tablet, QR-code, NFC, E-mail and Viber messages.

## HOTELFEEDBACK BACKOFFICE ANALYTICS AND REPORTING



## WI-FI MARKETING BENEFITS TO HOTELS

- Create email lists of your guests using a GDPR compliant solution
- Create another sales point via Wi-Fi
- Promote special offers, new facilities and your events (restaurants, spa, activities, transportation, etc.)
- Advertise your affiliates and suppliers (outdoor activities, transfer services, etc)
- Share your social media pages and automatically trigger your chatbots in Messenger or WhatsApp
- Encourage the viewing of your restaurant's e-menu, the reservation of tables and online check-in
- Promote your mobile app

## WI-FI FEEDBACK BENEFITS TO HOTELS

- Get significant number of in-house reviews than any other mean
- Create online surveys and rectifying any issues that may arise before your guests check out
- Powerful statistics, even for each room
- Get feedback per outlet (restaurant, bar, spa, congress) using short questionnaires
- Option for automatic submission of review in Google
- Increase published positive reviews and decrease published negative reviews

## HOTELFEEDBACK CONTACT INFO

+357.99.15.7695 | +30.215.215.7875

info@hotelfeedback.gr

www.hotelfeedback.gr

25 Dimosthenis Severis Nicosia Cyprus

